

# NEW MEXICO MEDBANK™

*Help for Those Who Can't Afford  
Their Prescription Medications*

New Mexico Medbank helps people of all ages to get their prescription medications free from the pharmaceutical companies' Patient Assistance Programs.



New Mexico  
Medbank Program

Aging and Long-Term Services Department  
Prescription Drug Assistance

PO Box 27118  
2550 Cerrillos Road  
Santa Fe, NM 87502-7118

**Call us today for a  
location near you!**

**Toll-free in New Mexico  
1-800-432-2080**

505-476-4846  
Fax: 505-476-4710

New Mexico Aging and Long-Term Services Department  
Prescription Drug Assistance  
PO Box 27118  
Santa Fe, NM 87502-7118



*Are you having  
trouble paying  
for medications?*

Call  
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## WHO IS ELIGIBLE?

The New Mexico Medbank Program can assist people of any age who live in New Mexico and do not have prescription drug coverage, or have used up their benefit.

Each drug company has its own guidelines for eligibility, but usually patients must be low to middle income, need medications to treat long-term conditions, have no insurance to pay for the drugs, and be ineligible for, and not enrolled in, other types of assistance programs.

For Medbank to assist you, we need the cooperation of your doctor or other medical prescriber to sign forms, write prescriptions, and usually to receive the drugs to give to you.

## HOW MUCH DOES IT COST?

Medicine obtained through Medbank is either free or, occasionally, has a small co-payment, depending on the drug company.



## WHAT MEDICATIONS ARE AVAILABLE?

Only brand name prescription medications are available through drug companies' patient assistance programs, and not all brand name medications are available. Call Medbank to see if the medicine you need is available.

Patient assistance programs do not assist with generic medications, injectable drugs (except insulin), test strips, needles, nicotine patches, some narcotics, or vitamins.

However, the prescription drug program might be able to help you find other, often less expensive resources to help with the cost of your medications.

## HOW DOES THE PROGRAM WORK?

Information provided by you and your doctor is entered into a secure, computerized system that complies with federal privacy laws. Applications are produced for the drugs you need. You and your doctor sign the forms, attach prescriptions if required, and return them to Medbank. Medbank then mails the applications to the drug companies along with required supporting documents.

Typically, a 90-day supply of medications is shipped to your doctor's office for you to pick up. Refills are ordered as needed if you make sure to notify Medbank each time you receive your medications.

## HOW LONG DOES IT TAKE?

It might take 2-8 weeks, after all information is submitted, for you to receive your first supply of medication.

## WHAT DO I HAVE TO DO?

You will have to provide information required by the drug companies including your address, phone number, and information about your income, assets, insurance, medical conditions, etc. You will have to furnish proof of household income (federal tax return, Social Security award letter, pay stubs, etc.).

Your doctor will be asked to supply additional information, and a list of your medications including dosage, frequency, and diagnosis.

## WHAT ABOUT MY PRIVACY?

This is a lot of personal information. We ask for it because drug companies require most or all of this information before they'll provide the medications. Medbank respects your privacy and will keep your information confidential.

## HOW DO I SIGN UP?

If your doctor or clinic is a Medbank site, their office staff will help you. If not, call the Aging and Disability Resource Center at 800-432-2080 for assistance.

## CAN MY DOCTOR SIGN UP?

Medbank is an Internet-based program available free to doctors, clinics, hospitals, and other groups wanting to assist people who have difficulty paying for their medications. Ask them to call us.